



Living Information Systems, LLC
886 E. Brighton Ave
Syracuse, NY 13205
Phone: 315-469-7399
Fax: 315-469-3479

L.I.F.E. System Warranty & Sale Agreement

Living Information Systems^{LLC} warrants the "L.I.F.E. System" interface device to be free of defects, under normal use, for a period of one (1) year from the date of purchase. **This warranty shall be null and void if tampering or any unauthorized entry to the interior components is ascertained.** Living Information Systems shall not incur liability for lost wages, productivity or any other incidental claims due to loss of income.

Important Note to Consumer: If you purchase the L.I.F.E. System in the United States, you are entitled to warranty service and technical support ONLY in the U.S.A. If you intend to live permanently in Europe, S. Africa, Canada, Australia or S. America, or any other country, you MUST purchase your L.I.F.E. System from a representative in that country and/or continent. Many of these areas require CE Certified hardware, software and training documentation. The U.S.A. version is legal for personal use as a biofeedback instrument while TEMPORAIRLY visiting those areas, but is ILLEGAL for use if you are a permanent resident of the noted areas. Living Information Systems will NOT honor ILLEGALLY purchased systems. Distributors in the United States may NOT sell in the areas mentioned above, without prior written authorization. If you have any questions regarding this policy, prior to purchase, please contact Living information Systems at: 315-469-7399.

The L.I.F.E. System software is a copyrighted program that is owned by Living Information Systems^{LLC} and is licensed to the initial user under the terms and conditions specified in the Warranty, Sale and Software Installation Agreements. Resale to another party will incur a re-licensing and /or refurbishing fee, at the discretion of the hardware/software manufacturer.

Software will be provided, free of defect, to the best of our ability. Minor software inconsistencies may appear, from time to time, usually dependent upon variations in computer system components. Upgrades will be issued free of charge, for one full year, subject to a \$50.00^{USD} manufacturing, shipping and handling fee. Foreign shipment processing fees may be somewhat higher. Costs for future software upgrades, extending beyond the first year, will be assessed based upon the degree of development features. Hardware upgrades may require an additional fee, to be determined by the manufacturer. **As of April 1st 2009 Living Information Systems will provide a free laptop computer with the purchase of each new L.I.F.E. System. However, should you purchase an additional computer please consider the following specifications: A Pentium, Intel or AMD processor, using Windows XP or Vista Home Edition operating system, at 2.0 Ghz or greater, 4GB RAM, L2 Cache and a USB port are needed. All computers are different...** some run faster and some run slower. Please check the return policy of your computer supplier, in the event that you may not be satisfied with your computers performance.

This Agreement constitutes the sole and entire agreement of the Parties with respect to the subject matter hereof, and supersedes any and all prior and contemporaneous agreements, promises, representations, negotiations, and understandings of the Parties, whether written or oral.

The following information must be provided by the individual purchasing the equipment. **If shipping address is different, please enter information on the back of this form.**

Name: _____

Address _____

City _____ State _____ Postal Code _____

Country _____ Telephone _____

Fax Number _____ E-mail _____



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I, the undersigned purchaser, understand that the L.I.F.E. System is a Biofeedback/ relaxation management device and I agree to use both software and hardware as intended by the manufacturer and that no medical claims, intent to diagnose, treat or prescribe for disease shall be represented. I agree to receive the specified training in order to become qualified a Certified Biofeedback/Wellness Technician. Following the delivery, installation and activation of the software program and/or interface device, a return may be accepted subject to a 10% restocking fee, based upon the retail sale price, plus shipping charges, and/or under special circumstances at the discretion of Living Information Systems. No warranty obligations, other than those specified above apply. I understand that no other refunds or other concessions shall be issued. This agreement shall be governed by and construed in accordance with the laws of the State of Arizona and venue is proper in Tucson, Pima County, Arizona.

Signed _____ Date _____
Purchaser Signature

Training & Details of Sale

A FREE CBT (Certified Biofeedback Technician) training course is included in the purchase price of your L.I.F.E. System. This course will be offered by C.I.H.S. (Center for International Holistic Studies) in two locations, approximately every 6 to eight weeks. Currently the locations are Syracuse, NY and Toronto, Canada. Locations may be expanded in the future. Please check with your sales distributor or our web site for training schedules. www.life-sys.com. C.I.H.S. is the only officially recognized training facility for Living Information Systems.

Normal Retail Price is \$14,000.00 USD for 1st generation device. However, L.I.S. runs periodic promotions. Please check with your distributor.

Normal Retail Price is \$18,000.00 USD for the 2nd generation device. However, L.I.S. runs periodic promotions. Please check with your distributor.

Shipping (Please check) \$30.00USD (Domestic) _____ \$75.00 (International) _____

Sales Tax _____

Total Amount Enclosed- _____

Payment options please enter: Certified Bank Check, Wire Transfer, Credit Card _____

Credit Card (Visa/Master Card Only Please) # _____ EXP: _____



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**PLEASE FAX DOCUMENTATION TO
QUANTUM LIFE LLC SANTA BARBARA
FAX: +1 805 725 4490
TEL: +1 805 962 7614**

If Shipping Address is Different From Billing Address Please Enter Below:

Name: _____
Address _____
City _____ State _____ Postal Code _____
Country _____ Telephone _____
Fax Number _____ E-mail _____

Customer: please list professional licenses, qualifications or background:

Date Purchased _____

IMPORTANT

As you are aware, Living Information Systems pays a sales commission to the person who sold you this device. Please enter, in the space provided below, the name of the individual who is entitled to that commission.

To Be Filled Out by Customer Only